



RUSSELLVILLE FIRE DEPARTMENT
POLICY MANUAL

Policy Number:
Section:
Original Date:
Revised Date:

PURPOSE

It is the purpose of this policy to maintain a uniform method for conducting radio communications utilizing the RFD radio system.

It is the responsibility of all RFD personnel to be familiar with all radio communications procedures, and to follow them on a daily basis.

POLICY

Although every situation cannot be defined within this policy, enough of the regular everyday use of radio communications are set forth in this document, and shall be used by all RFD personnel.

Russellville Fire Department's central dispatch operation is managed by Pope County 911, all dispatchers are employees of Pope County. Any messages, complaints or other communication with 911 Dispatch shall follow a strict chain of command. Subsequent reaction, or reply at the 911 Dispatch shall follow chain of command as outlined by Pope County 911 policies and procedures. Any member initiating a message, complaint or other communication with dispatch shall submit the detailed communication through the chain of command in writing. All inquiries with Pope County 911 shall be submitted to the Division of Professional Standards.

Russellville Fire Department personnel shall limit telephone contact with dispatch to retrieval of information for report purposes, only when that information is not available on the department computer system.

Approved

Fire Chief