



RUSSELLVILLE FIRE DEPARTMENT
POLICY MANUAL

Policy Number:
Section:
Original Date:
Revised Date:

PURPOSE

The purpose of this policy is to establish benchmark performance objectives for the various response time components.

POLICY

The Russellville Fire Department adopts the following performance objectives for response times:

1. Dispatch time shall be defined as the time between receiving a request for a response to the time fire stations are alerted. The RFD, in conjunction with the Pope County 911 Dispatch Center, will attempt to dispatch all calls within 90 seconds of receiving them, ninety percent of the time.
2. Turnout time shall be defined as the time between receiving an alert in a fire station to the time fire department vehicles place themselves responding with dispatch. The RFD will attempt to turnout within 60 seconds, ninety percent of the time.
3. Travel time shall be defined as the time between a unit responding and their arrival on scene. Although travel times will vary call-to-call, the RFD will attempt to travel to incidents within 240 seconds, ninety percent of the time.

The Russellville Fire Department will maintain a current analysis of distribution and concentration of resources through a Standard of Coverage document. This document will be updated every five years.

Approved

A handwritten signature in black ink that reads 'T. Kirk Stone'.

Fire Chief